

MAJOR INCIDENT MANAGEMENT PLANNING FOR LIVE EVENTS



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A major incident is usually defined as an occurrence which requires a company level response and is beyond the resources of the onsite/local team to handle alone. Our training is designed to prepare teams to deal with the immediate consequences of a major incident in order to facilitate the longer term recovery of the business. Our trainers are all individuals who have held senior positions in event organisations that have had to deal with major incidents themselves. We have two delivery options:

Training Format

This is a one day course. The first session covers the nature of major incidents and then the ways a company can respond including team dynamics. The second session presents a series of potential scenarios and delegates work in groups to explore and present their solutions.

In house courses cost £2,200. The scenarios can be written to be bespoke to the organisation. The recommended minimum number of delegates is 6.

Places on open courses cost £500. For these courses we use generic scenarios.

Exercise Format

This is a one day event that is part training and part exercise. The training session covers the nature of major incidents and then the ways a company can respond including team dynamics. The exercise is a live scenario based exercise using a variety of information feeds including actors to give delegates the experience of decision making under time pressure but in a controlled environment. This is more demanding than the Training Format and some clients find it works better to begin with the Training Format and then progress to the Exercise Format.

In house courses cost £3,500. This includes the necessary consultation to prepare the scenarios which will be bespoke to the company. The recommended minimum number of delegates is 8.

Places on open courses cost £800.

X-Venture is the preferred training provider for a large part of the events industry from niche organisations up to the most high-profile global event companies offering courses which are designed for the international market as well as for UK based event companies. From our consultancy and operational work with a wide range of organisers, high footfall venues, event contractors and local authorities we have built up a unique understanding of the industry. Our trainers are all event managers by instinct as well as health, safety and security specialists. Our courses are truly bespoke to the industry, covering the exhibitions (B2B and B2C), entertainment and sports sectors. All our courses are updated at least every 6 months to reflect changes in the law and operational practice. The course director Simon Garrett is a former operations director of an international venue in London. He is a Chartered Fellow of IOSH, and the International Institute of Risk and Safety Management who has worked with event companies on projects and training in the UK, Europe, Africa, Asia, South East Asia and the Americas

To make a booking or request further information contact:

Kitty Garrett - kitty@x-venture.co.uk
www.x-venture.co.uk

Note - quoted prices exclude VAT, travel and accommodation costs for the trainer where appropriate. As these courses require preparation and a minimum number of delegates to be viable bookings will be none refundable within 21 days of the training however we will make every effort to avoid charging a cancellation fee where rebooking can be achieved.